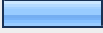




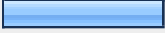
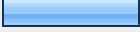
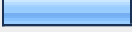
Membership Survey Results

TWU 2010 Membership Survey

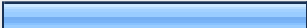
1. Where are you based?

	Response Percent	Response Count
Baltimore 	15.8%	146
Chicago 	22.9%	212
Dallas 	12.3%	114
Houston 	4.4%	41
Las Vegas 	8.1%	75
Oakland 	12.1%	112
Orlando 	9.7%	90
Phoenix 	14.5%	134
<i>answered question</i>		924
<i>skipped question</i>		1

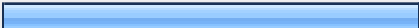
2. How many years have you been flying?

	Response Percent	Response Count
less than 1 	0.2%	2
1-5 	24.2%	223
6-10 	36.1%	333
11-15 	20.4%	188
15 or more 	19.2%	177
<i>answered question</i>		923
<i>skipped question</i>		2

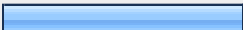
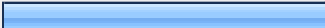
3. Are you the sole provider for your household?

		Response Percent	Response Count
Yes		54.2%	494
No		45.8%	418
<i>answered question</i>			912
<i>skipped question</i>			13

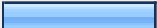
4. How many dependents do you have?

		Response Percent	Response Count
0		63.2%	580
1		18.2%	167
2		11.0%	101
3		4.8%	44
4 or more		2.8%	26
<i>answered question</i>			918
<i>skipped question</i>			7

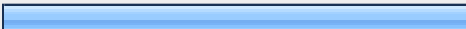
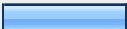
5. Do you take your vacation days, or do you pick up additional flying?

		Response Percent	Response Count
I take my vacation days		36.0%	332
I sometimes take my vacation days		48.9%	451
I work over my vacation days		15.1%	139
<i>answered question</i>			922
<i>skipped question</i>			3

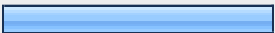
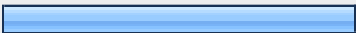
6. On average, how many trips do you work per month?

	Response Percent	Response Count
less than 60 	4.5%	40
60-90 	22.9%	205
90-120 or more 	72.6%	650
<i>answered question</i>		895
<i>skipped question</i>		30

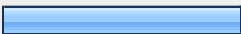
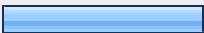
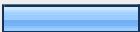
7. Do you work more or less than your line?

	Response Percent	Response Count
More 	70.5%	638
Less 	11.3%	102
Same amount 	18.2%	165
<i>answered question</i>		905
<i>skipped question</i>		20

8. If you fly more than your line, which reason best describes why you do it?

	Response Percent	Response Count
I am the sole provider for my household 	40.7%	307
I just love flying 	6.1%	46
I am doing it now out of necessity (i.e., child in college, significant other out of work, etc.), but I hope I don't have to forever. 	53.2%	401
<i>answered question</i>		754
<i>skipped question</i>		171

9. Do you fly the trips you are originally assigned?

	Response Percent	Response Count
Yes, almost always 	13.7%	126
Yes, sometimes 	35.9%	329
Yes, but rarely 	30.1%	276
No 	20.3%	186
<i>answered question</i>		917
<i>skipped question</i>		8

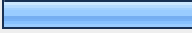
10. If you commute, how much money per month do you spend commuting (lodging, food, transportation, etc.)?

		Response Percent	Response Count
I don't commute		56.6%	495
\$1-100		5.5%	48
\$101-200		15.5%	136
Over \$201		22.4%	196
<i>answered question</i>			875
<i>skipped question</i>			50

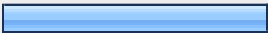
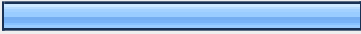
11. How much longer do you plan on flying in your career?

		Response Percent	Response Count
1-5 years		3.0%	27
6-10 years		9.9%	88
11-15 years		13.3%	118
16-20 years		16.0%	142
Until I can't fly anymore		57.7%	511
<i>answered question</i>			886
<i>skipped question</i>			39

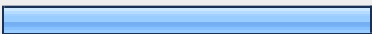
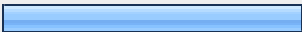
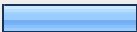
12. Do you prefer to fly weekdays or weekends?

		Response Percent	Response Count
Weekdays		67.3%	604
Weekends		4.5%	40
I don't have a preference		28.3%	254
answered question			898
skipped question			27

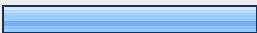
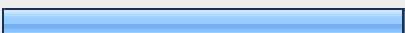
13. Do you bid for overlap?

		Response Percent	Response Count
Yes, I bid for VJA		39.6%	360
Yes, I bid to get a trip pulled		6.4%	58
No		54.0%	490
answered question			908
skipped question			17

14. If you fly A, what is the reason? (Check all that apply)

		Response Percent	Response Count
I don't fly A.		26.9%	239
I like the extra \$2		55.8%	497
I like my own galley		45.2%	402
I like taking care of the different types of passengers in the front		19.9%	177
answered question			890
skipped question			35

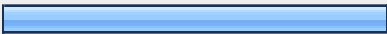
15. Would you pay more dues to keep the Union office fully open on the weekend?

		Response Percent	Response Count
Yes		1.3%	12
Yes, within reason (e.g. and extra \$1-\$5)		38.2%	348
No		60.5%	552
		<i>answered question</i>	912
		<i>skipped question</i>	13

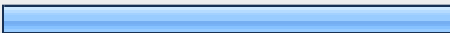
16. Please rank in order of importance how you bid.

		1	2	3	4	5	6	7	8	9	10
	AM/PM	28.6% (238)	16.7% (139)	10.2% (85)	6.0% (50)	6.4% (53)	4.7% (39)	3.6% (30)	4.0% (33)	3.2% (27)	4.8% (40)
	Commutability	14.8% (122)	6.0% (50)	4.0% (33)	3.9% (32)	3.5% (29)	3.5% (29)	3.0% (25)	1.8% (15)	1.9% (16)	4.2% (35)
Consistency of the line (same start days)		3.5% (28)	11.6% (94)	9.1% (74)	13.1% (106)	10.3% (83)	12.0% (97)	8.0% (65)	7.9% (64)	7.2% (58)	8.0% (65)
	Days of the week worked	19.9% (163)	14.0% (115)	15.3% (126)	9.0% (74)	8.6% (71)	6.5% (53)	5.4% (44)	4.1% (34)	4.0% (33)	6.7% (55)
Flexibility (e.g. ease of trading the trips)		5.4% (43)	6.4% (51)	11.9% (95)	9.1% (73)	7.2% (58)	8.7% (70)	8.7% (70)	12.1% (97)	8.1% (65)	9.4% (75)
	Line pay	9.4% (78)	9.7% (80)	9.0% (75)	11.9% (99)	10.0% (83)	8.1% (67)	9.7% (80)	7.1% (59)	9.3% (77)	6.8% (56)
	Number of pairings on a line	3.7% (30)	6.4% (52)	8.4% (68)	9.9% (80)	10.4% (84)	10.5% (85)	12.8% (104)	10.1% (82)	10.0% (81)	8.9% (72)
	Overlap	5.6% (46)	4.6% (38)	5.1% (42)	7.1% (58)	5.6% (46)	7.4% (61)	6.9% (57)	8.0% (66)	10.5% (86)	11.2% (92)
	Overnights	3.0% (25)	3.4% (28)	7.0% (57)	7.3% (60)	9.9% (81)	8.9% (73)	9.9% (81)	11.1% (91)	10.7% (88)	11.5% (94)
	Position flown	5.2% (44)	12.9% (109)	8.7% (74)	10.4% (88)	9.5% (80)	10.6% (90)	8.4% (71)	7.8% (66)	9.0% (76)	7.3% (62)
Purity of the line (same paring type, same start days)		2.4% (20)	4.4% (37)	5.9% (49)	6.3% (53)	9.5% (79)	10.8% (90)	12.2% (102)	10.7% (89)	12.8% (107)	9.3% (78)
	Type of pairings on the line	4.3% (36)	4.3% (36)	6.1% (52)	6.0% (51)	8.4% (71)	10.3% (87)	9.9% (84)	13.5% (114)	11.7% (99)	9.7% (82)

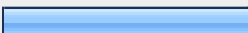
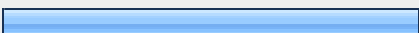
17. Considering the minimum TFP for a 3-day is 19.5, would you be willing to lower our minimum line from 80 to 78 (four 3 days @ 19.5) if it resulted in more consistent lines?

		Response Percent	Response Count
Yes		41.9%	371
No		58.1%	514
<i>answered question</i>			885
<i>skipped question</i>			40

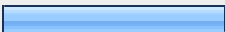
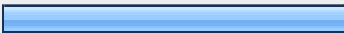
18. Would you like to have a line with all the same pairings to the extent possible with schedule changes?

		Response Percent	Response Count
Yes		32.1%	284
No, it doesn't matter		67.9%	601
<i>answered question</i>			885
<i>skipped question</i>			40

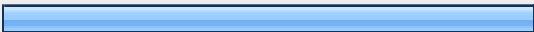
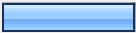
19. Currently, we are only allowed to place one AM pairing on a PM line and vice versa. Would you be willing to allow more than that in order to increase the number of consistent lines? (Fewer 3-on 3-off/48 hour break lines)

		Response Percent	Response Count
Yes		37.0%	330
No		63.0%	562
<i>answered question</i>			892
<i>skipped question</i>			33

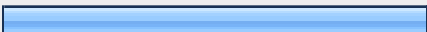
20. Do you want 4 day trips back?

	Response Percent	Response Count
Yes 	8.8%	79
Yes, but only if they are nice, high paying trips 	33.5%	301
Yes, I bid them for vacation 	6.1%	55
No 	51.6%	464
<i>answered question</i>		899
<i>skipped question</i>		26

21. In the event you were to forget to bid, would you like to have a “standing” bid? (A standing bid is a generic block bid of days and pairing types/position etc.)

	Response Percent	Response Count
Yes 	80.6%	726
No 	19.4%	175
<i>answered question</i>		901
<i>skipped question</i>		24

22. Should we place all like pairings on a line, or “spread the wealth” (i.e., add turns to 3 day lines)?

	Response Percent	Response Count
Yes, keep like pairings on the same line 	64.3%	563
No, spread the wealth 	35.7%	312
<i>answered question</i>		875
<i>skipped question</i>		50

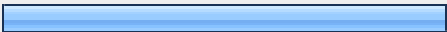
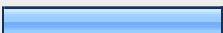
23. Currently we combine our pairing types on lines. Please rank them in order of your preference.

	1	2	3	4	5	6	Rating Average	Response Count
3 day only line	68.0% (601)	6.8% (60)	4.0% (35)	3.4% (30)	5.5% (49)	12.3% (109)	2.09	884
2 day only line	11.2% (96)	53.3% (456)	14.4% (123)	7.8% (67)	10.0% (86)	3.3% (28)	2.62	856
Turn only line	11.6% (97)	4.7% (39)	29.1% (242)	11.4% (95)	9.4% (78)	33.9% (282)	4.04	833
2 day, turn line	7.9% (66)	12.0% (100)	24.3% (203)	38.2% (319)	12.2% (102)	5.5% (46)	3.51	836
2 day, turn, turn line	5.1% (42)	7.7% (64)	9.8% (81)	17.5% (145)	39.6% (328)	20.4% (169)	4.40	829
3 day, turn line	7.1% (60)	11.6% (98)	15.6% (131)	15.0% (126)	17.5% (147)	33.3% (280)	4.24	842
<i>answered question</i>								885
<i>skipped question</i>								40

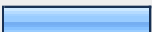
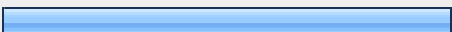
24. Is it important to you that all bases lines look similar (i.e. same percentage of turn lines, 2 day lines, etc.)?

		Response Percent	Response Count
Yes		44.3%	397
No		55.7%	499
<i>answered question</i>			896
<i>skipped question</i>			29

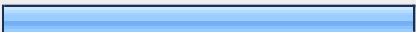
25. Should the vacation slot system be more evenly distributed amongst calendar days? (This would allow you to not have to change the days of the week you bid for vacation purposes.)

		Response Percent	Response Count
Yes		66.9%	589
No		33.1%	291
<i>answered question</i>			880
<i>skipped question</i>			45

26. What type of pairing do you like to fly the most?

		Response Percent	Response Count
Turn		5.2%	47
2 day		21.9%	197
3 day		67.7%	609
4 day		5.1%	46
<i>answered question</i>			899
<i>skipped question</i>			26

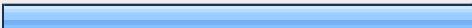
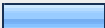
27. Do you like the variety of the current uniform?

		Response Percent	Response Count
Yes		26.7%	234
No		62.2%	546
I don't have a preference		11.2%	98
<i>answered question</i>			878
<i>skipped question</i>			47

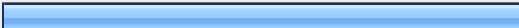
28. Do you think Southwest should maintain our distinct look among airlines?

	Response Percent	Response Count
Yes 	62.9%	555
No 	27.8%	245
I don't have a preference 	9.3%	82
answered question		882
skipped question		43

29. Should SWA hire a highly recognized designer to create the concept for the new uniform?

	Response Percent	Response Count
Yes 	71.0%	628
No 	14.9%	132
I don't have a preference 	14.0%	124
answered question		884
skipped question		41

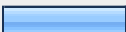
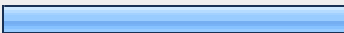
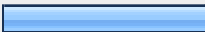
30. Should Inflight and Customer Service/Operations have separate uniforms?

	Response Percent	Response Count
Yes 	78.5%	699
No 	9.8%	87
I don't have a preference 	11.7%	104
answered question		890
skipped question		35

31. Should Pilots and Flight Attendants uniforms coordinate with each other (i.e. jetBlue or Virgin America Pilot and Flight Attendant uniforms)?

	Response Percent	Response Count
Yes 	36.7%	326
No 	25.2%	224
I don't have a preference 	38.1%	339
<i>answered question</i>		889
<i>skipped question</i>		36

32. Does it matter to you if the uniform is complimentary to SWA colors, whether interior or exterior of the aircraft?

	Response Percent	Response Count
Yes 	18.2%	162
No 	51.5%	459
I don't have a preference 	30.4%	271
<i>answered question</i>		892
<i>skipped question</i>		33

33. What is your preferred color combination?

Primary Color

	Navy	Charcoal Grey	Black	Brown
Select one color from each menu.	49.0% (427)	18.1% (158)	29.8% (260)	3.1% (27)

Accent Color

	Canyon Blue	Red	Yellow	Orange	Light Blue	Silver
Select one color from each menu.	18.0% (156)	27.7% (240)	3.5% (30)	1.4% (12)	26.0% (225)	23.4% (203)

answered question

skipped question