

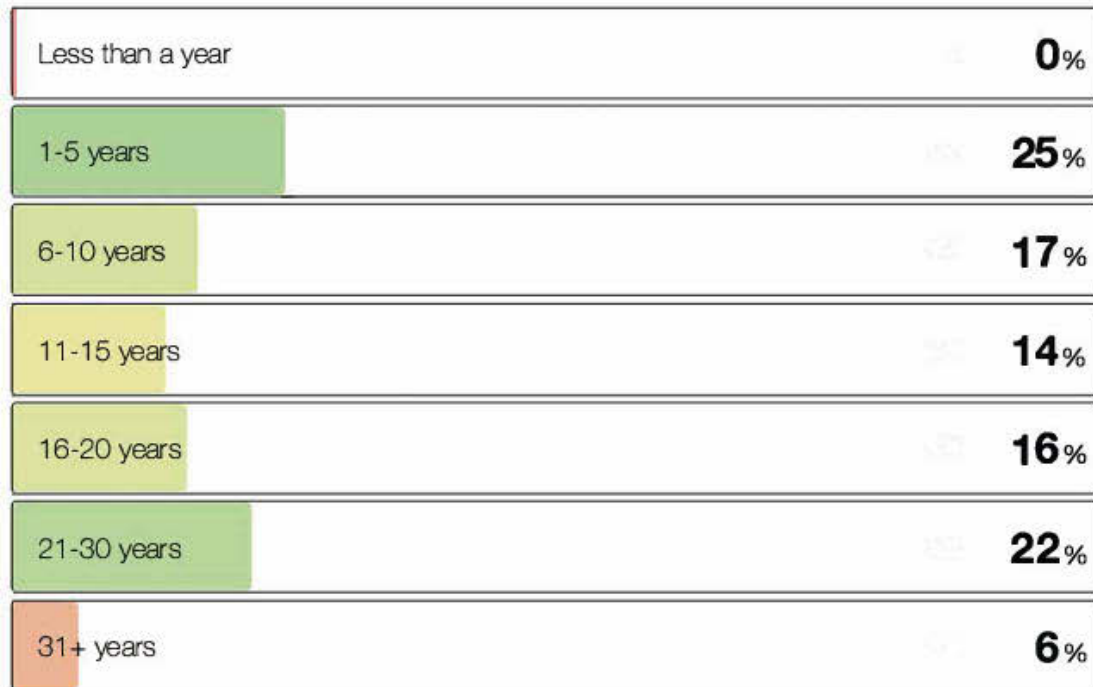


Membership Survey Results

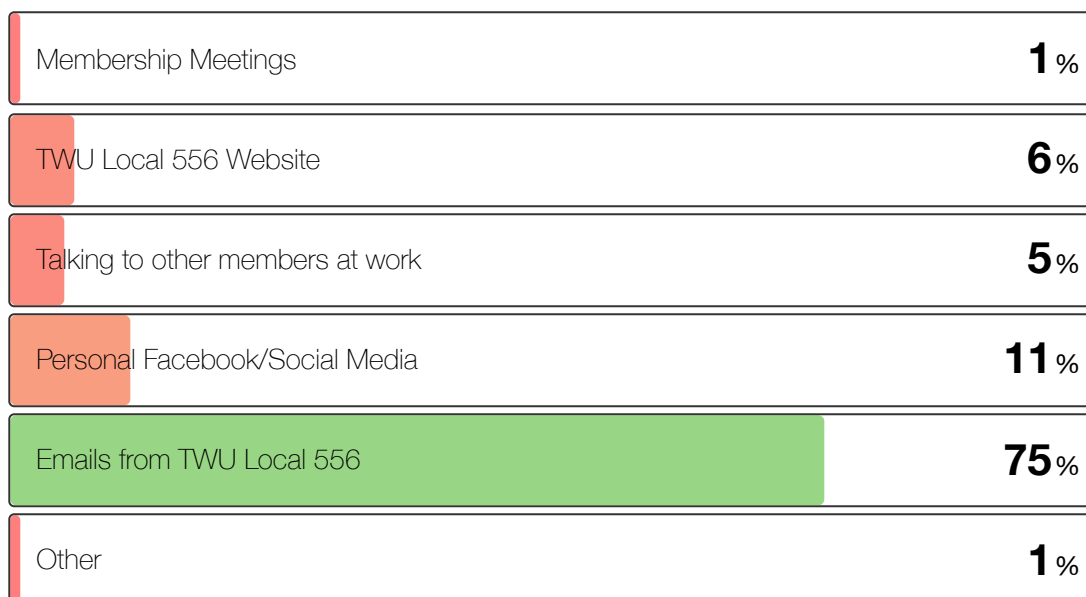
Where are you based?

ATL	4%
AUS	1%
BWI	11%
DAL	11%
DEN	15%
FLL	1%
HOU	7%
LAS	9%
LAX	4%
MCO	8%
MDW	12%
OAK	8%
PHX	9%

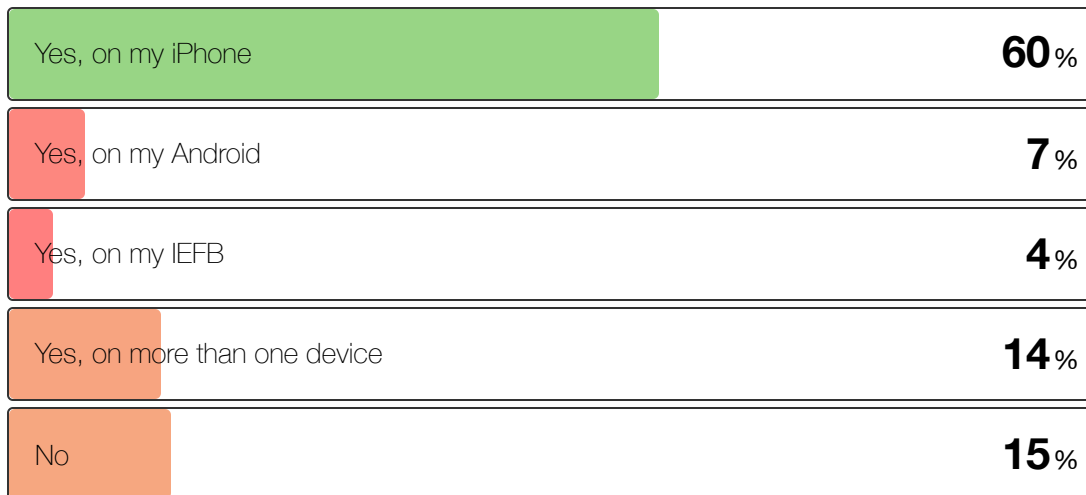
What is your Seniority level?



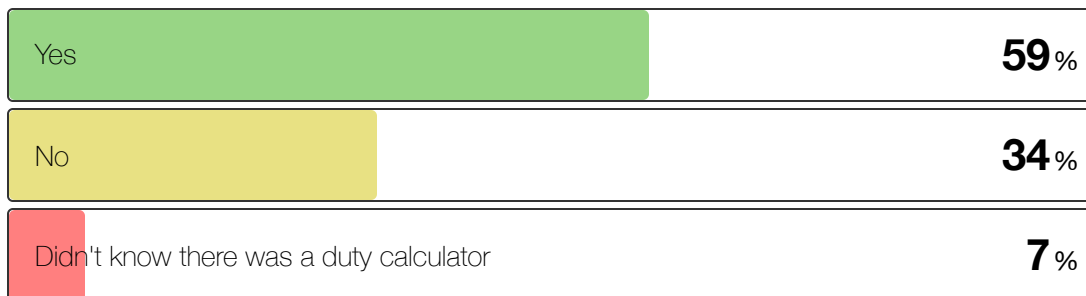
What is your main source of information about TWU Local 556, including Contract Negotiations?



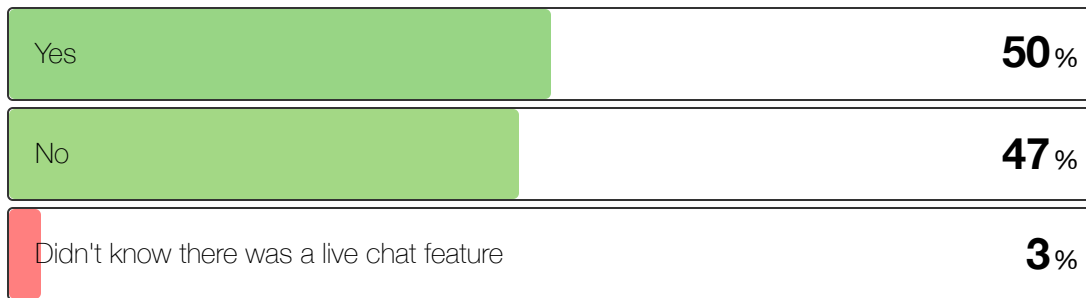
Do you have the TWU Local 556 mobile app downloaded on a PED (Portable Electronic Device)?



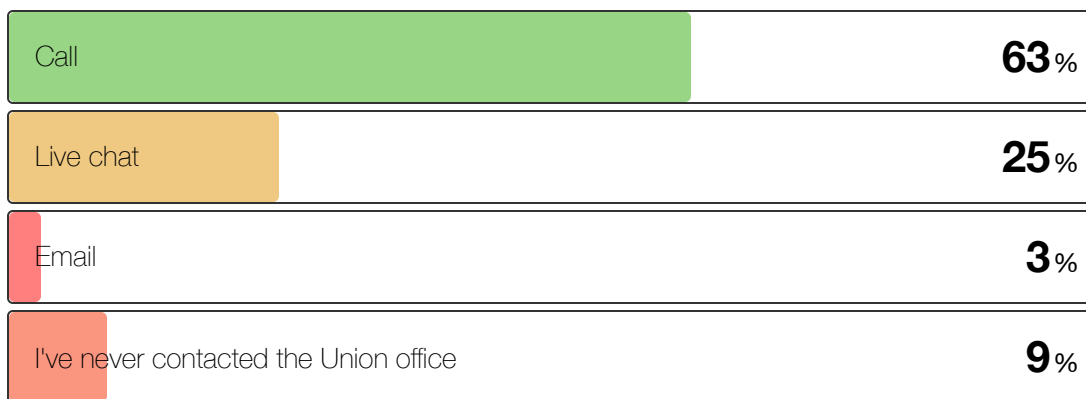
Have you used the duty calculator on the TWU Local 556 mobile app?



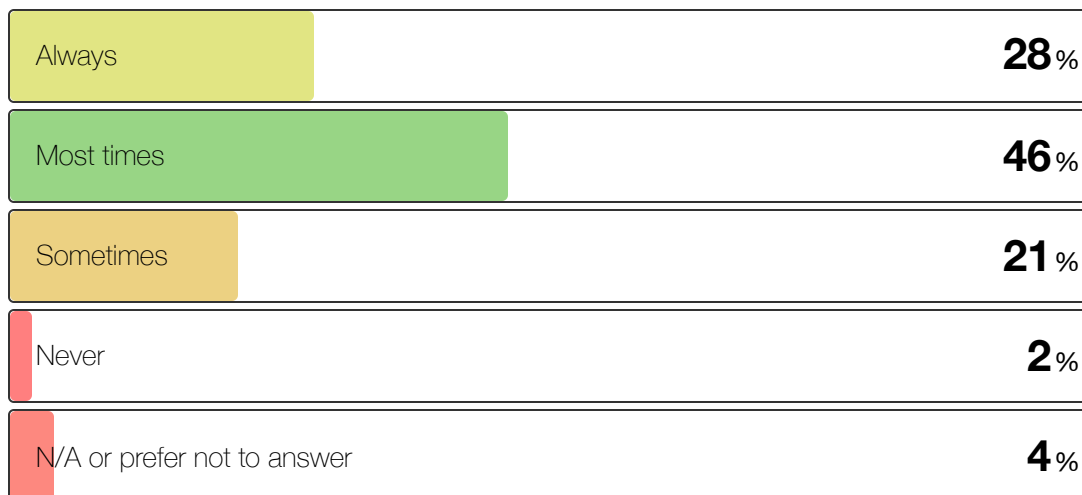
Have you used the Live Chat feature on the TWU Local 556 mobile app?



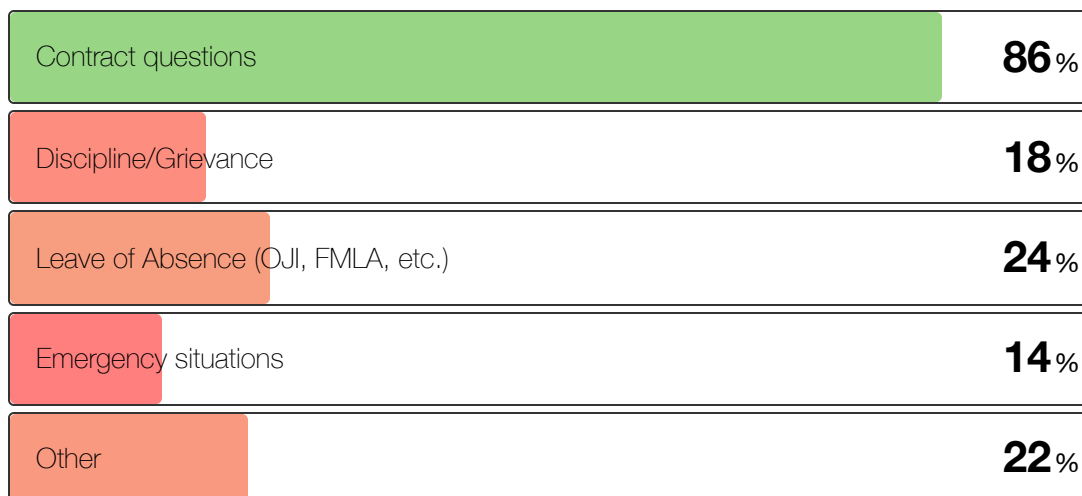
How do you most often contact the TWU Local 556 Union office during business hours?



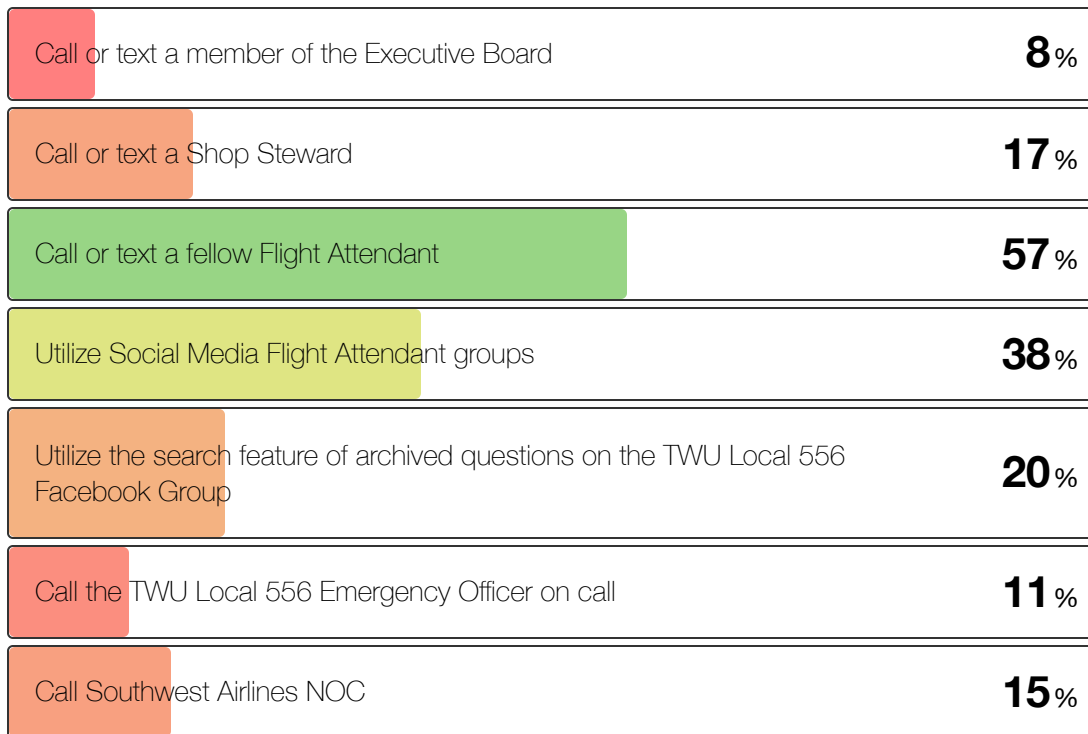
The Union representatives answering either the phone or the live chat app are able to answer my questions or concerns



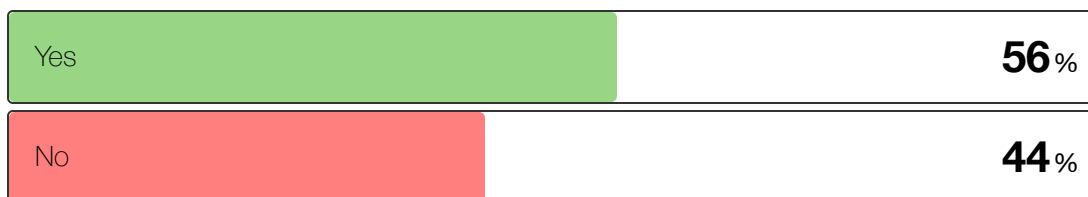
What type of questions or concerns have you contacted the Union for via phone or chat app? (select all that apply)



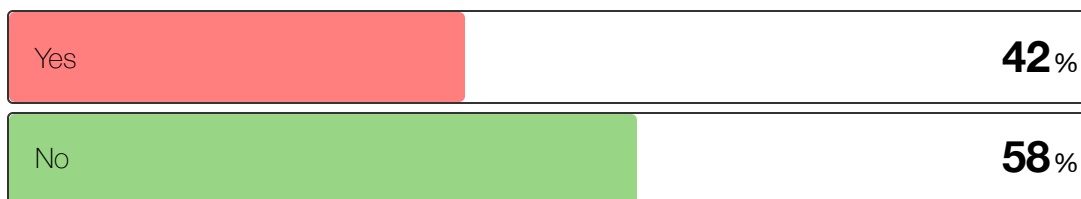
After business hours, I use the following resources to answer any questions (select all that apply)



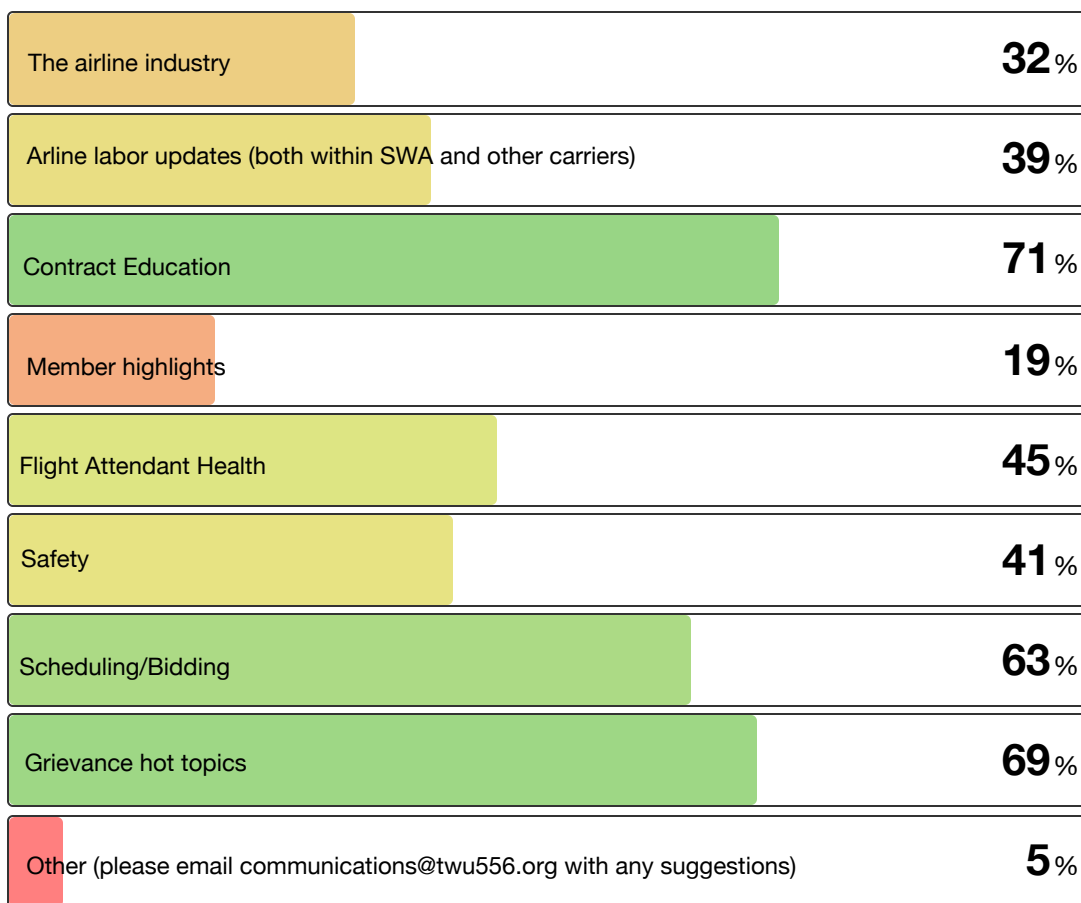
Would you like to receive important Union news via a text message to your mobile device?



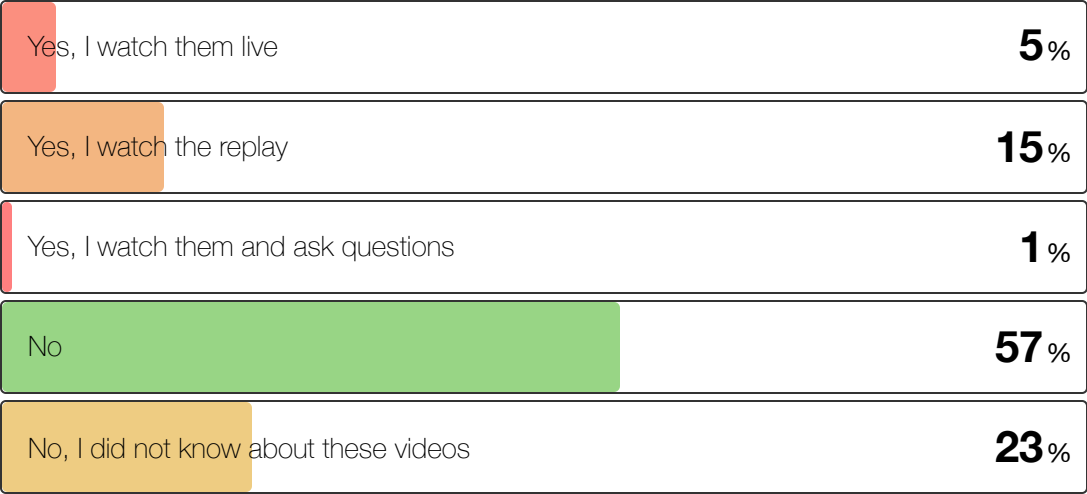
Do you read the Unity magazine?



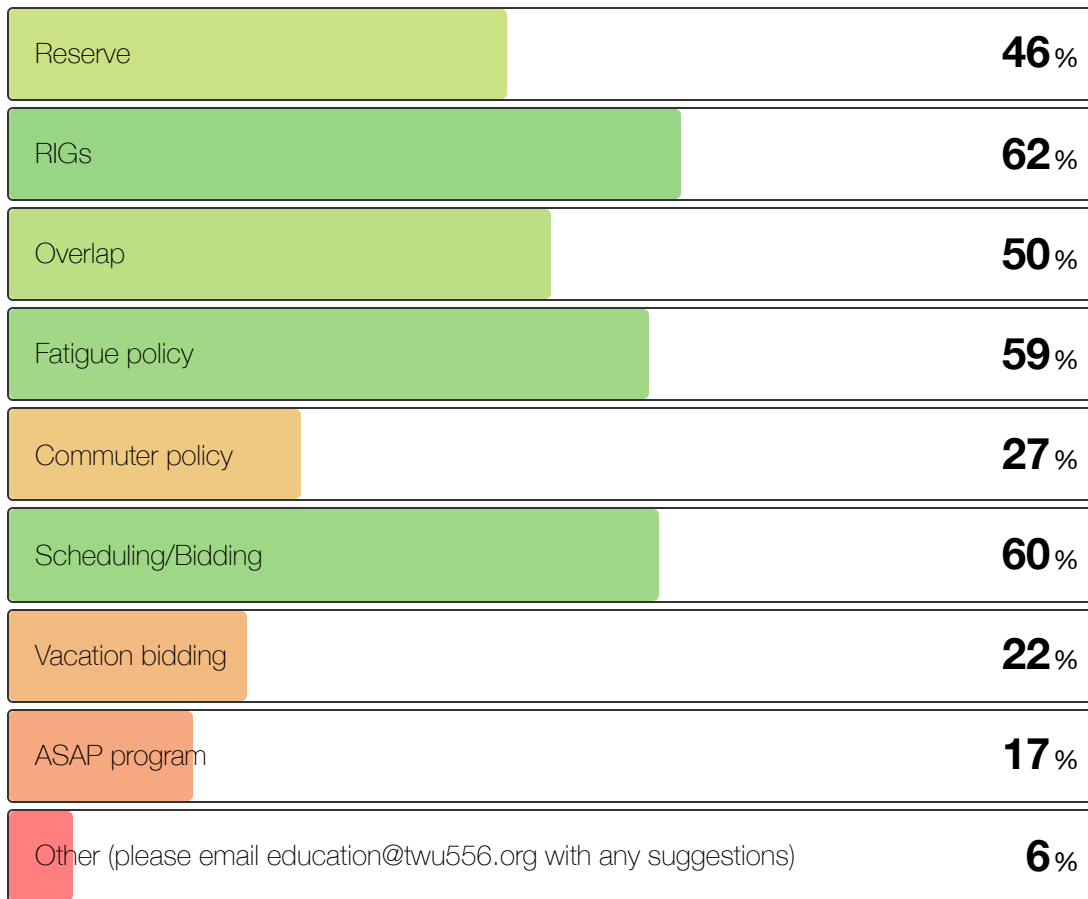
What articles would you like to read about in the Unity magazine? (select all that apply)



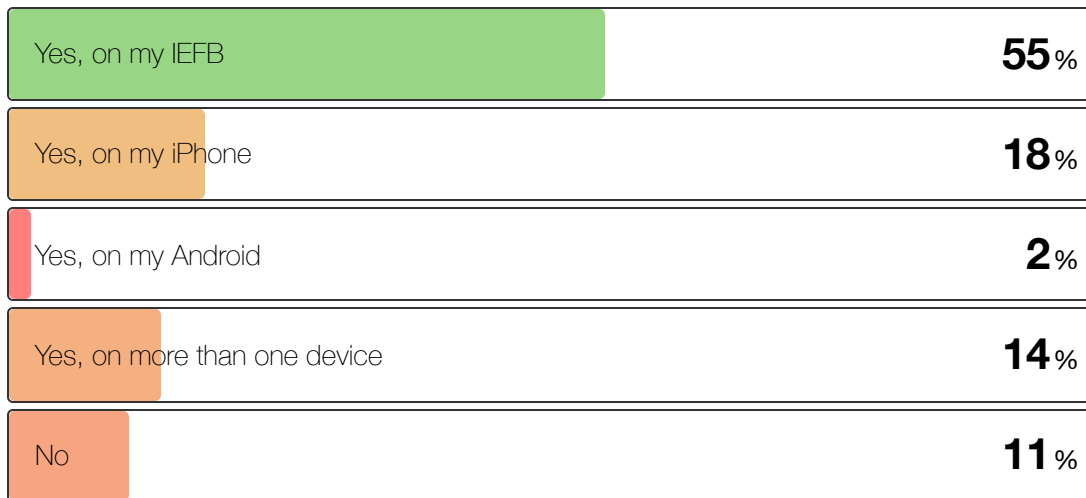
Do you participate in the "Contract 101" Facebook live events held in the TWU 556 Education Committee Facebook Group?



What topics would you like to see covered in the "Contract 101" videos? (select all that apply)



Do you have the SWA Crew Hub app downloaded to a PED?
(Note: TWU Local 556 does not currently endorse using this app to check in)



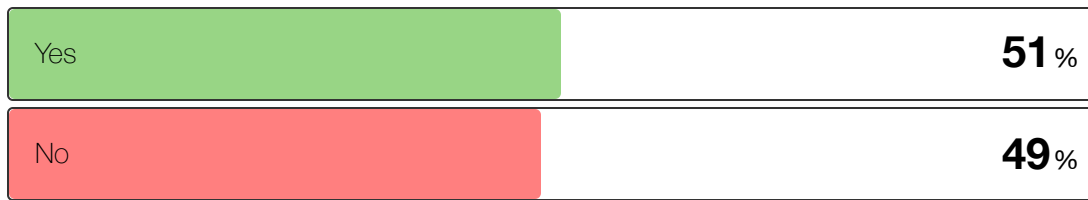
Have you had any issues using the Crew Hub app?



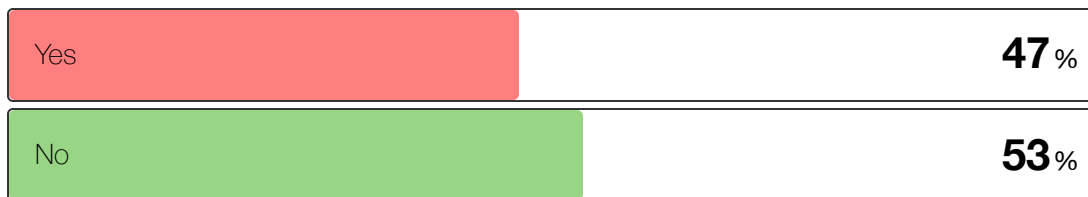
Have you ever used the Fatigue policy?



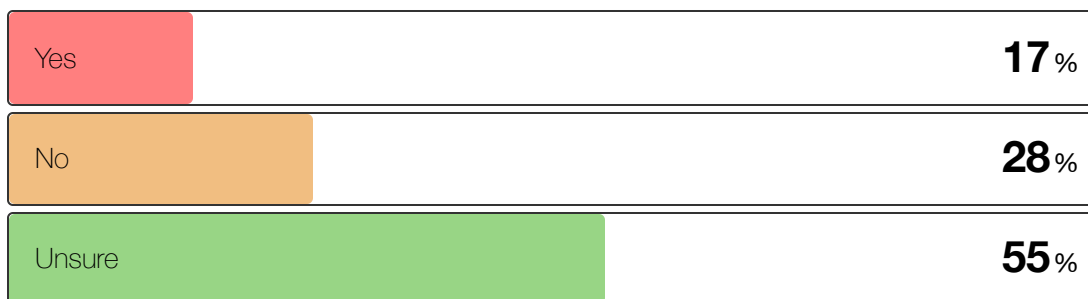
Have you ever wanted to use the Fatigue policy but were concerned you would be subject to discipline?



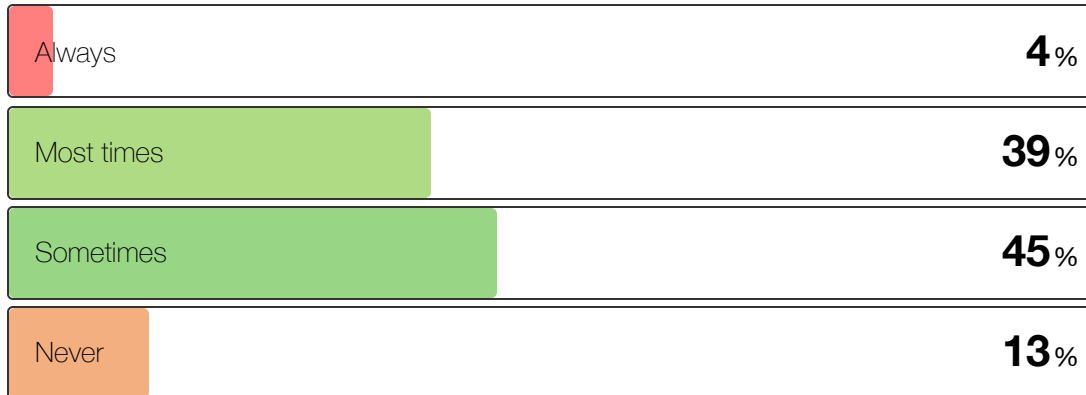
Have you ever submitted an ASAP (Aviation Safety Action Program) report?



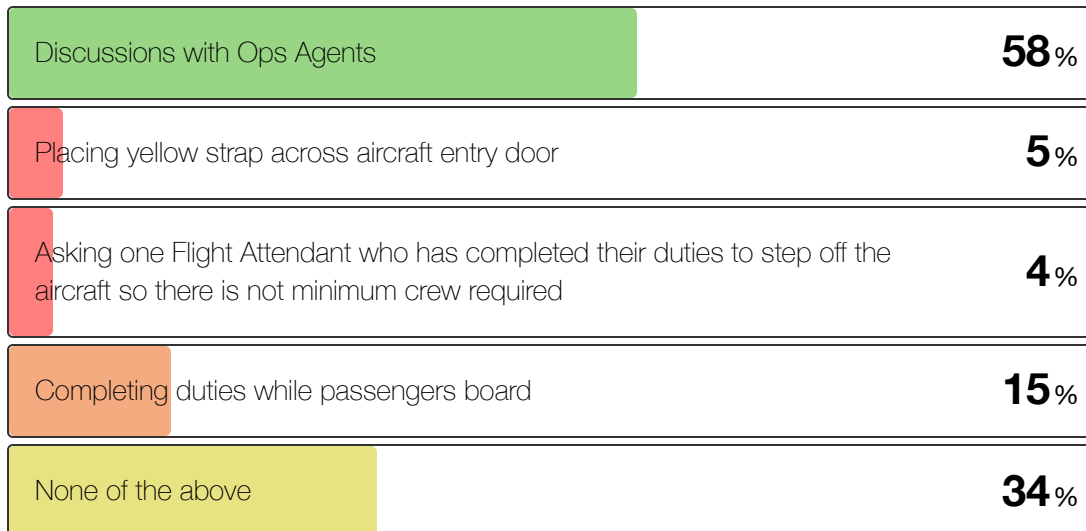
Did your ASAP report stop any potential discipline?



How often are Ops Agents communicating and ensuring that Flight Attendants have all completed any preflight duties, including security checks and briefing with Pilots, and are ready and in their boarding positions prior to boarding?



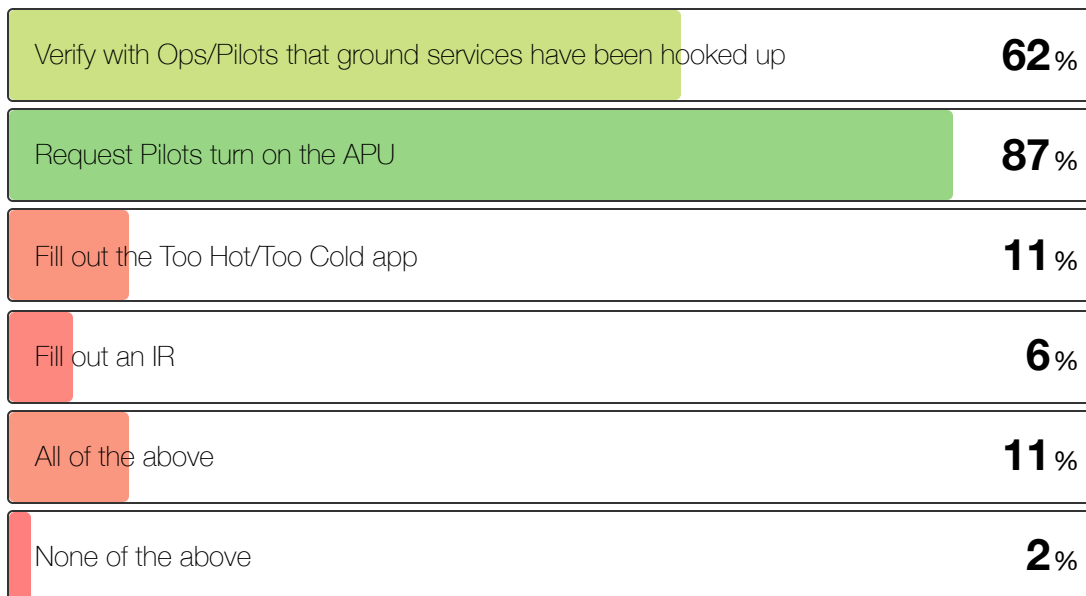
What steps do you take to ensure Flight Attendants are in place prior to boarding? (select all that apply)



Considering the masks are scheduled to remain in place through the summer, do you find the airplanes are at a comfortable temperature for boarding?



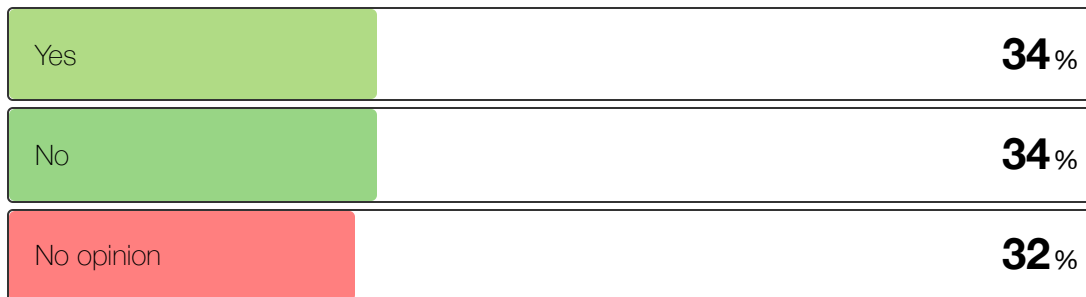
What steps are you taking if you find the airplane is too hot for boarding? (select all that apply)



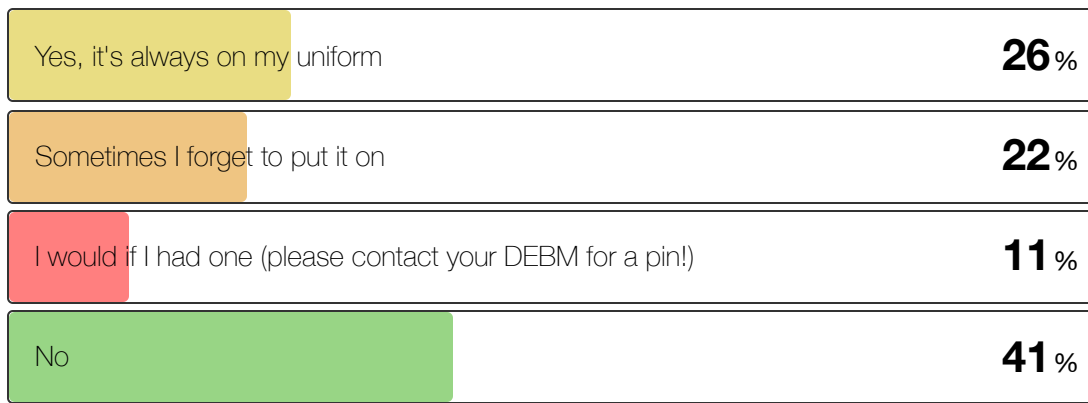
What challenges are you experiencing with regards to food options while on your trip? (select all that apply)



Do you think there should be required Diversity and Inclusion training for the Inflight group?



Do you wear your TWU Local 556 Union pin?



I understand how important my voice and active participation is at TWU Local 556 (Last question)

